

RELIANCE STANDARD

A MEMBER OF THE TOKIO MARINE GROUP

AFSCME City of Miami Active Employees - Customer Service Contact Information for

Reliance Standard Life Insurance Company Policy #'s:

Group Life Basic - Employer Paid	Policy # GL 158766
Group Life Basic AD&D - Employer Paid	Policy # VAR 207692
Group Life Voluntary Supplemental and Dependent	Policy # GL 158265
Voluntary LTD	Policy # VPL 302649
Voluntary STD	Policy # VPL 327622

Reliance Standard Life Insurance Company Local Office

Cheryl Johnson

Local Account Manager
800 Corporate Drive, Suite 100
Ft. Lauderdale, FL 33334
(954) 846-7374 Direct
cheryl.johnson@rsl.com

Shawn Martin

Senior Sales Representative

(954) 846-7372 Direct
shawn.martin@rsl.com

Customer Service; Coverage Status; Beneficiary Change Form; Claim Forms, Submission and Status

TO SPEAK WITH SOMEONE:

Customer Care 800.351.7500

Weekdays from 8:00 AM - 7:00 PM Eastern Time
customer.service@rsl.com

SUBMIT CLAIMS TO:

claimsintake@rsl.com

FOR SELF SERVICE:

Claims status and Evidence of Insurability status inquiries can be answered 24/7 at:

www.RelianceStandard.com

- Click on "I'm an employee/individual"
- Click on "Customer Care"
- Click on "Self Service Tools"
- Click on "Claims"

Payroll Deduction Questions; Beneficiary Change Form; Claims Forms

Florida Fringe Benefits TPA

Rhonda Swenson
Administrator

407.657.0697
BENEFITVII@AOL.COM

Enrollment, speak with a Benefits Consultant; Coverage Changes, New Hires; Retiring

Washington National Benefits Consultant Team

Julie Craig
Director of Broker Services

704.577.0013 (cell)
Julie.Craig@pmagent.net