

DEPARTMENT OF PUBLIC WORKS

BULLETIN NO. 20

Subject: STORMWATER UTILITY COMMERCIAL BILLING POLICY

Issue Date: April 8, 1999 (Rev.)
Prepared by: Yvette Smith, Senior Accountant

APPROVED: 
 James J. Kay, P.E., Director

For multiple commercial units with multiple water accounts and one owner, stormwater charges are to be assigned to all domestic accounts based on their pro rate share of the impervious area (including roof area and paved parking). The pro rate share shall be based on the percentage of the entire building floor area (include all floors) occupied by the individual store or office, i.e., a 1000 sq. ft. office in a 4000 sq. ft. building would be assigned 25% of the total impervious area on the property.

The unbalancing of the stormwater charges by placing all charges on one meter, removing charges from one meter and assigning them to other meters, or unevenly distributing parking area due to assigned spaces is not approved. Arbitration of landlord/tenant disputes over payment of stormwater charges is to be avoided by stormwater utility personnel.

The above policy should not be construed as preventing the reassignment of charges from irrigation or fire service meters to domestic meters for the same property or to limit the customer's right to appeal.