

RELIANCE STANDARD

A MEMBER OF THE TOKIO MARINE GROUP

AFSCME 1907 & 871 City of Miami Active Employees-Customer Service Contact for

Reliance Standard Life Insurance Company Policy #'s:

Group Life Basic - Employer Paid
Group Life Basic AD&D - Employer Paid
Group Life Voluntary Supplemental and Dependent
Voluntary LTD
Voluntary STD

Policy # GL 158766 (if applicable)
Policy # VAR 207692 (if applicable)
Policy # GL 158265 (if applicable)
Policy # VPL 302649 (if applicable)
Policy # VPL 327622 (if applicable)

AFSCME Local 1907 & 871

Sean Moy, Local 1907 Union President
305.643.2254; local1907union@aol.com

Joe Simmons, Local 871 Union President
786.357.5523; afscmelocal871@gmail.com

Beneficiary Change Form; Claim Forms & Claims Submission; Customer Service; Coverage Status

TO SPEAK WITH SOMEONE:

Wayne or Rhonda, Florida Fringe TPA
Liana Castellano, Optavise Case Manager
Reliance Standard Customer Care

Weekdays from 8:00 AM - 5:00 PM Eastern Time
407.657.0697 Direct; BenefitVII@aol.com
702.296.1022 Cell; Liana.Castellano@Optavise.com
800.351.7500; Customer.Service@rsl.com

FOR SELF SERVICE:

Claims status and Evidence of Insurability status inquiries can be answered 24/7 at:

www.RelianceStandard.com

- Click on "I'm an employee/individual"
- Click on "Customer Care"
- Click on "Self Service Tools"
- Click on "Claims"

Payroll Deduction Questions

Florida Fringe Benefits TPA
Wayne or Rhonda, Administrator

407.657.0697
BENEFITVII@AOL.COM

Enrollment, speak with a Benefits Consultant; Coverage Changes, New Hires; Retiring

Optavise Benefits Consultant Team
Liana Castellano, Optavise Case Manager

702.296.1022 Cell
Liana.Castellano@Optavise.com